



Membership Call Support

If you're having issues with audio/video or internet connection, here are some things to try:

- Turn off your video and mute your line. On your computer, click on the lower left and turn off the video. On your mobile phone, swipe from left to right and continue swiping until you see a big circle on the screen.
- For best audio, dial in on a mobile phone, home phone, or work phone.
 - On the computer, you'll have a "Join Audio" option. The computer will give you a set of numbers to dial, and you can run the video on your computer monitor with the audio on your phone.
 - Using the phone through the Zoom App, tap on "Dial In" and the system will auto dial for you. (This is the easiest way to dial in.)
 - You can also dial directly from any mobile, home, or work phone. Here are the dial-in numbers for our member calls:

One tap mobile

+19294362866,,456359795# US (New York)

+13126266799,,456359795# US (Chicago)

Dial by your location

+1 929 436 2866 US (New York)

+1 312 626 6799 US (Chicago)

+1 301 715 8592 US

+1 346 248 7799 US (Houston)

+1 669 900 6833 US (San Jose)

+1 253 215 8782 US

- If you are dialed in with no video, use *6 to mute/unmute with and *9 to raise hand/lower hand.

Need additional support for Zoom? Here are some helpful links:

[Joining a Zoom Call](#)

[Meeting Controls](#)

[Setting up your Audio and Video](#)

[Join a Test Call](#)

Any other questions? Contact support@yvetteerasmus.com